427 STANDARD PATIENT ROOM AND TOILET DESIGN

...427.3 To ensure privacy in multi-patient rooms, each bed shall be provided with fixed flame retardant cubicle curtain.

451 FURNISHINGS

... 451.3 To ensure privacy in multi-patient rooms, each bed shall be provided with flame retardant cubicle curtains; in existing facilities, partitions or free-standing folding screens may be used.

903 ASSESSMENTS [Alzheimer's Special Care Unit]

...c. Individual Support Plan (ISP)

1. The ISP shall include a family and social history. If the family and social history cannot be obtained, the ASCU personnel shall document attempts to obtain the information, including but not limited to, the names and telephone numbers of individuals contacted, or whom the facility attempted to contact, and the date and time of the contact or attempted contact.

...3. The ISP shall include:

...F. The resident’s likes, dislikes, and if appropriate, his or her choices.

...5. The ISP shall be implemented only with the documented, written consent of the resident or his or her responsible party.

3000 RESIDENTS' RIGHTS

3011 Each resident admitted to the facility shall be fully informed by a physician of his medical condition. The resident shall be afforded the opportunity to participate in the planning of his total medical care and may refuse experimental treatment.

3012 Total resident care includes medical care, nursing care, rehabilitation, restorative therapies, and personal cleanliness in a safe and clean environment. Residents shall be advised by appropriate professional providers of alternative courses of care and treatments and the consequences of such alternatives when such alternatives are available.

3021 Residents shall have the right to free exercise of religion including the right to rely on spiritual means for treatment.
3023 Each resident may retain and use personal clothing and possessions as space and regulations permit.

3024 A representative resident council shall be established in each facility. The resident council’s duties shall include:

a. Review of policies and procedures required for implementation of resident rights.

b. Recommendation of changes or additions in the facility’s policies and procedures, including programming.

c. Representation of residents in their complaints to the Office of Long Term Care or any other person or agency.

d. Assist in identification of problems and orderly resolution of same.

3025 The facility administrator shall designate a staff coordinator and provide suitable accommodations within the facility for the residents' council. The staff coordinator shall assist the council in scheduling regular meetings and preparing written reports of meetings for dissemination to residents of the facility. The staff coordinator may be excluded from any meeting of the council.

3026 The facility shall inform residents' families of the right to establish a family council within the facility. The establishment of such council shall be encouraged by the facility.

This family council shall have the same duties and responsibilities as the resident council and shall be assisted by the staff coordinator designated to assist the resident council.

3036 Each resident will be treated with consideration, respect, and full recognition of dignity and individuality, including privacy in treatment and care for personal needs.

3037 Staff shall display respect for residents when speaking with, caring for, or talking about residents, and shall seek to engage in the constant affirmation of resident individuality and dignity as a human being.

3038 Schedules of daily activities shall provide maximum flexibility and allow residents to exercise choice in participation. Residents' individual preferences regarding such things as menus, clothing, religious activities, friendships, activity programs, and entertainment will be elicited and respected by the facility.

3039 Residents shall be examined or treated in a manner that maintains and ensures privacy. A closed door or a drawn curtain shall shield the resident from passers-by. People not involved in the care of the residents are not to be present during examination or treatment without the residents' consents.

3040 Privacy will be afforded residents during toileting, bathing, and other activities of personal hygiene.

3041 Residents may associate or communicate privately with persons of their choice, and may send or receive personal mail unopened, unless medically contraindicated and documented by the physician in the medical record.
Policies and procedures shall permit residents to receive visits from anyone they wish; provided a particular visitor may be restricted for the following reasons:

a. The resident refuses to see the visitor.

b. The resident’s physician specifically documents that such a visit would be harmful to the resident’s health.

c. The visitor’s behavior is unreasonably disruptive to the facility. This does not include those individuals who, because they advocate administrative change to protect resident rights, are considered a disruptive influence by the administrator.

Decisions to restrict a visitor shall be reviewed and evaluated each time the resident’s plan of care or medical orders are reviewed by the physician or nursing staff, or at the resident’s request.

Accommodations will be provided for residents to allow them to receive visitors in reasonable comfort and privacy.

**SYNOPSIS OF RESIDENTS' BILL OF RIGHTS**

**AS A RESIDENT, YOU HAVE THE RIGHT TO:**

- Choose, at your own expense, a personal physician and pharmacist.
- Be given the opportunity to participate in planning your total care and medical treatment.
- Be given the opportunity to refuse treatment.
- Be given the opportunity to refuse to participate in experimental research.
- Be advised by physician or appropriate professional staff of alternative courses of care and treatments and their consequences.
- Receive medical care, nursing care and personal cleanliness in a safe and clean environment.

**EXERCISING RIGHTS**

**AS A RESIDENT, YOU ARE ENCOURAGED OR WILL BE ASSISTED TO:**

- Exercise your religious beliefs including the right to rely on spiritual means for treatment.
- Participate in the Resident Council and be informed of its activities and recommendations to the facility.

**PRIVACY**

**EVERY RESIDENT HAS THE RIGHT TO:**
• Considerate and respectful care. Every resident will be treated with consideration, respect and full recognition of his dignity and individuality.

• Privacy during treatment and care of personal needs. People not involved in the care of residents shall not be present without the consent from the resident during examinations and treatment.

• Know that he is assured confidential treatment of all information contained in his medical records and that his or his legal appointee’s written consent is required for the release of information to persons not otherwise authorized to receive it.

• Know that photographs and interviews shall not be released without written consent of the resident or his responsible party.

• Privacy during visits with spouse.

• Share a room, in the case of married residents, unless medically contraindicated by a physician in writing.

ACTIVITIES

AS A RESIDENT, YOU HAVE THE RIGHT TO:

• Participate in activities of social, religious, and community groups unless medically contraindicated in writing by your physician.

• Refuse to participate in activities.

• Be provided a schedule of daily activities that allow flexibility in what you will do and when you will do it.

• Individual preferences regarding such things as food, clothing, religious activities, friendships, activity programs and entertainment. Such preferences shall be elicited and respected by the nursing home staff.

PERSONAL POSSESSIONS

EVERY RESIDENT HAS THE RIGHT TO:

• Associate and communicate privately with persons of his choice, and send and receive personal mail unopened unless medically contraindicated and documented by the physician in the medical record.

• Space to receive visitors in reasonable comfort and privacy.

• Retain and use personal possessions and clothing as space permits.

IF YOU FEEL YOUR RIGHTS HAVE BEEN VIOLATED BY THE LONG TERM CARE FACILITY CALL THE OFFICE OF LONG TERM CARE AT 501-682-8430 OR YOUR LOCAL NURSING HOME OMBUDSMAN AT THE LOCAL AREA AGENCY ON AGING (LISTED IN YOUR TELEPHONE DIRECTORY) OR THE ADULT PROTECTIVE SERVICES AT 501-682-8491.