33-07-03.2-10. Quality improvement program.

1. The facility shall develop and implement a quality improvement program, approved by the governing body, for assessing and improving the quality of services and care provided to residents. The written program must describe objectives, organization, scope, and mechanisms for overseeing and reporting the effectiveness of monitoring, evaluation, and improvement activities.

2. The quality improvement program must include a written plan for all services including indicators of care that are important to the health and safety of the residents.

3. The indicators of the written quality improvement plan must relate to quality of services and care provided to residents and must be objective, measurable, and based on current standards of practice.

4. Written documentation of quality improvement activities, including infection control, must be prepared and reported to the governing body.