400.022 Residents’ rights.
(l) The right to receive adequate and appropriate health care and protective and support services, including social services; mental health services, if available; planned recreational activities; and therapeutic and rehabilitative services consistent with the resident care plan, with established and recognized practice standards within the community, and with rules as adopted by the agency.
400.141 Administration and management of nursing home facilities.
(1) Every licensed facility shall comply with all applicable standards and rules of the agency and shall:
(e) Provide for the access of the facility residents to dental and other health-related services, recreational services, rehabilitative services, and social work services appropriate to their needs and conditions and not directly furnished by the licensee. When a geriatric outpatient nurse clinic is conducted in accordance with rules adopted by the agency, outpatients attending such clinic shall not be counted as part of the general resident population of the nursing home facility, nor shall the nursing staff of the geriatric outpatient clinic be counted as part of the nursing staff of the facility, until the outpatient clinic load exceeds 15 a day.
400.0069 Local long-term care ombudsman councils; duties; membership.
(4) Each local council shall be composed of members whose primary residence is located within the boundaries of the local council’s jurisdiction.
(a) The ombudsman shall strive to ensure that each local council include the following persons as members:
1. At least one medical or osteopathic physician whose practice includes or has included a substantial number of geriatric patients and who may practice in a long-term care facility;
   • At least one professional social worker.
59A-4.106 Facility Policies.
(4) Each facility shall maintain policies and procedures in the following areas:
(z) Social services;