12-002 DEFINITIONS
Medically related social services--means services provided by the facility’s staff to assist
residents in maintaining or improving their ability to manage their everyday physical, mental,
and psychosocial needs.

12-006.04E Social Services Staffing: The facility must employ adequate staff to meet the social
service needs of the residents.
12-006.04E1 The facility must designate a social services director to be responsible for arranging
and integrating social services with other elements of the care plan. The person designated as
social services director must have:
1. A certificate issued by the Department to practice social work as a certified master social
worker;
2. A Master of Social Work (M.S.W.) degree with one year experience in the provision of social
services in a long term care facility, or geriatric setting;
3. A graduate degree in social or behavioral sciences with a specialty in gerontology with one
year experience in the provision of social services in a long term care facility, or geriatric setting;
4. A Bachelor of Social Work degree from a college or university with an undergraduate social
work program accredited by the Council on Social Work Education with one year of experience
in the provision of social services in a long term care facility or geriatric setting;
5. A Bachelor of Arts (B.A.) or Bachelor of Science (B.S.) degree in social or behavioral
sciences with one year of experience in the provision of social service in a long term care
facility, or geriatric setting;
6. An Associate of Arts degree in social or behavioral sciences with two years of experience in
the provision of social services in a long term care facility, or the services of a qualified
consultant;
7. Successfully completed a course of instruction in social services of at least 36 hours
established by the Provider Associations; or
8. Two years experience in the provision of social services in a long-term care facility.
12-006.04E2 If the designated person does not meet the qualifications of a social service
director, the facility must have a written agreement with a qualified social worker for
consultation and assistance on a regularly scheduled basis as required to meet the needs of the
residents.
12-006.04E3 The social service director or his/her designee must act as part of the
interdisciplinary team in assessing the individual needs of the resident and participate in
development and implementation of the interdisciplinary care plan. The facility must implement
social service interventions to assist the resident in meeting treatment goals, address resident
needs and provide social service support in meeting resident needs and individuality.
12-006.04E4 The facility social service staff must establish and maintain relationships with the
resident’s family or designee.
12-006.09 Care and Treatment:
12-006.09B Resident Assessment: The facility must conduct initially and
periodically a comprehensive, accurate, and reproducible assessment of each resident’s
functional capacity. The assessment must include documentation of:
8. Mental and psychosocial status, including:
a. Medically related social services needs of resident;
b. Evaluation of resident’s physical, mental and psychosocial functioning, and social service support needs; and

c. Evaluation of outside contacts, frequency of visitors, use of free time, communication, orientation, and behavior;

12-006.09 Care and Treatment: The facility is responsible for ensuring the physical, mental and psychosocial needs of all residents are met in accordance with each resident’s individualized needs and physician orders.

12-006.09D Provision of Care and Treatment: The facility must provide the necessary care and treatment to permit achievement and maintenance of optimal mental, physical, and psychosocial functional status and independence in accordance with the comprehensive assessment and plan of care for each resident.

12-006.09D5 Mental and Psychosocial Functioning: The facility must identify and implement appropriate standards of care and treatment to promote each resident’s mental and psychosocial functioning.

12-006.09D5a Social Service Support: The facility must identify and implement methods to assist the resident in meeting treatment goals, address resident needs, and provide social service support in meeting each resident’s needs and individuality including but not limited to:

1. Decreased social interaction; or
2. Increased withdrawn, angry or depressive behaviors.