

33-07-03.2-24. Housekeeping, maintenance, and laundry services.

The facility shall provide housekeeping and maintenance services necessary to maintain a sanitary and comfortable environment and laundry services, including personal laundry services, to meet the needs of the residents.

1. The facility shall employ sufficient housekeeping and maintenance personnel to maintain the interior and exterior of the facility in a safe, clean, orderly, and attractive manner. The facility shall establish, implement, and update policies and procedures consistent with current standards of practice including procedures to ensure:

- a. The facility is kept free from offensive odors, accumulations of dirt, rubbish, dust, and safety hazards;
- b. Floors are regularly cleaned, polishes on floors provide a nonslip finish, and throw or scatter rugs have a nonslip backing;
- c. Walls and ceilings are maintained, cleaned, and painted as needed;
- d. The grounds are kept free from refuse and litter; and
- e. Poisons and chemical compounds must be stored away from resident and food preparation and storage areas.

2. The facility shall be maintained free from insects and rodents.

- a. Pest control services must be provided by the facility or by contract with a pest control company.
- b. Windows and doors must be appropriately screened to exclude insects.
- c. Harborages and entrances for insects and rodents must be eliminated.

3. The facility shall have available at all times a sufficient supply of linen in good condition for the care and comfort of residents and ensure there is sufficient trained staff and facilities available to provide these services in a manner that controls the spread of infection.

- a. Clean linen and clothing must be stored in clean, dry, dust-free, and easily accessible areas.
- b. Soiled linen must be sorted and stored in well-ventilated areas, separate from clean laundry spaces, and must not be permitted to accumulate.

(1) Soiled linen and clothing must be stored separately in suitable bags or containers.

(2) Potentially infectious soiled linen must be handled with particular attention to avoid contamination of clean linen.

(3) Soiled linen may not be sorted, laundered, rinsed, or stored in bathrooms, resident rooms, kitchens, or food storage areas.

History: Effective July 1, 1996.

General Authority: NDCC 23-01-03, 28-32-02

Law Implemented: NDCC 23-16-01, 28-32-02